SOLICITATION AMENDMENT NO. ONE (1) SOLICITATION NO. T04-12-00057



ARIZONA DEPARTMENT OF TRANSPORTATION
Procurement Group
1739 West Jackson Street, Room 100P
Phoenix, Arizona 85007-3276
Phone: (602) 712-7211



Commodity No(s). 0910-0039

Description: Term Contract for Janitorial Services MVD Tucson Regional Solicitation Due Date: June 14, 2004 until 5:00 P.M. MST

An **original** signed copy of this amendment shall be received by the ADOT Procurement Office with your offer or prior to the Solicitation due date and time. <u>Failure to return a signed copy of this amendment and attachments may result in bid rejection, per Uniform Instructions to Offerors, paragraph 3.7. This Solicitation is amended as follows:</u>

1. SPECIFICATIONS

Delete the second paragraph under item 1.16, titled <u>Day Porters & Day Porter Duties</u> and replace with the following paragraph. Please note all changes in **bold**.

The Day Porter shall have a means of communication, such as a cell phone or pager number available to the Site Coordinator(s) for on-call/emergency purposes. The Day Porter shall be available to their assigned Location throughout a 4-hour workday, Tuesday through Saturday, between the hours of 11:00 A.M. and 3:00 P.M.

There are no further changes at this time.

ALL OTHER PROVISIONS OF THE SOLICITATION SHALL REMAIN IN THEIR ENTIRETY.

Offeror hereby acknowledges receipt and understanding of the above amendment.		The above referenced Solicitation Amendment is hereby executed this 4th Day of June 2004, at Phoenix, Arizona.	
Signature	Date		
	Typed Name and Title		
	Company Name		
	Address		Susanna Hernandez, CPPB
City	State	Zip	PROCUREMENT OFFICER



STATE OF ARIZONA

DEPARTMENT OF TRANSPORTATION PROCUREMENT



AZFACTS FAX-ON-DEMAND

ADOT SOLICITATION REFERENCE NUMBER:

T04-12-00057

Commodity Code:

0910-0039

Description:

Janitorial Services for Tucson MVD Regional

DUE DATE:

June 14, 2004

at 5:00 P.M. MST

DATE POSTED: June 3, 2004 PRE-BID CONFERENCE:

N/A

Opening and Submittal Location:

Arizona Department of Transportation

Procurement Group

1801 W. Jefferson, B-37 MD 100P Phoenix, Arizona 85007-3276

REPLY TO: FAX: (602) 712-8647

Responsible Contract Officer: Susanna Hernandez, CPPB

XPhone:

(602) 712-7205

PROCUREMENTS LESS THAN \$25,000.00 ARE RESTRICTED TO SMALL BUSINESSES. A SMALL BUSINESS IS ONE THAT, INCLUDING ITS AFFILIATES, IS INDEPENDENTLY OWNED AND OPERATED, IS NOT DOMINANT IN THE TYPE OF BUSINESS IT CONDUCTS, AND WHICH EMPLOYS FEWER THAN 100 FULL TIME EMPLOYEES OR WHICH HAS GROSS RECEIPTS OF LESS THAN \$4 MILLION IN ITS LAST FISCAL YEAR.

"An Equal Employment Opportunity Agency"

The Arizona Department of Transportation is committed to the principles of Equal Employment Opportunity. To ensure dissemination and of the Equal Opportunity program throughout all levels of the department, the ADOT Civil Rights Deputy Administrator serves as the Equal Opportunity Administrator for the Arizona Department of Transportation.

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1.0 SCOPE OF WORK

Pursuant to the provisions of the Arizona Procurement Code, A.R.S. §41-2501 et seq., the Arizona Department of Transportation herein referred to as the Department intends to establish a contract for Janitorial Services for the Tucson MVD Regional Service Center. The Contractor shall provide all the necessary personnel, cleaning supplies, paper products, and equipment to clean the specified buildings in accordance with the contract requirements.

1.1 WORK LOCATIONS

Bidders are required to visit the site location and carefully examine the proposed work and satisfy themselves as to the man-hours and conditions to be encountered in performing the work. Submission of a bid is prima facie evidence that the Bidder has examined the work site, understands all work requirements and is aware of all conditions that might impact work performance.

NOTE: All square footage is approximate. Contractor shall be responsible for correct square footage measurements.

 Tucson MVD Regional Service Center 3565 S. Broadmont Drive Tucson, AZ 8

Employees:	88
Visitors:	1200 daily
Restrooms:	Not Available
Carpet sq. footage:	13,750
Tile sq. footage:	11,250
Total sq. footage:	25,000
Site Coordinator: Emma Nade	au (520) 838-2727

Janitorial services are to be performed five (5) nights per week, Tuesday through Saturday, between the hours of 6:00 P.M. to 6:00 A.M., excluding holidays. This location requires Day Porter Service; please refer to paragraph #1.16 for further information.

1.2 WORK SCHEDULE

In the event that the normal day to clean is a State holiday, the Contractor shall perform the service on the working day PRIOR to the holiday.

The Contractor shall adhere to the approved work schedule submitted to the Contract Officer and shall complete all routine work during the calendar week in which it is scheduled unless circumstances occur which are beyond the control of the Contractor. All scheduled work NOT completed during the week scheduled shall be reported to the Department in writing on the first workday of the following week. The report shall include an explanation of WHY the work was not completed and plans for getting the work back on schedule. If the Contractor falls behind schedule at any time, additional workers shall be assigned at no additional cost to the Department until the work is back on schedule.

Note: The Contractor <u>SHALL</u> submit a Master Calendar (12 month Calendar) for work to be performed on the monthly and quarterly services. This master calendar will furnish the exact dates and specific work to be performed at that scheduled time. The master calendar <u>SHALL</u> be supplied to each location and approved by each Site Coordinator.

1.3 REQUIRED DAILY SERVICES - OFFICES, HALLWAYS, BREAKROOMS AND IMMEDIATE EXTERIOR OF BUILDING

Sweep all floors, to include under desks, tables, entrances, stairwells, stairways, outside stairways, steps and porches. Shake out or vacuum all entrance/exit mats. Moveable items shall be moved and the contractor shall sweep underneath moveable items and return to original position.

Damp mop floors and use disinfectant/germicidal solution on all accessible areas, including underneath desks, tables, stairwells, stairways, along all baseboards, corners and abutments. Moveable items shall be moved and the contractor shall mop underneath moveable items and return to original position. Vacuum all carpeted areas to include along baseboards, corners and under desks. Clean all removable spots using dry foam on any soiled areas due to spillage or normal traffic. Moveable items shall be moved and the contractor shall vacuum underneath moveable items and return to original position.

Machine buff high traffic areas.

Thoroughly clean all glass partitions, building entry/exit doors, all glass/plexi-glass furniture surfaces, interior/exterior glass doors.

Spot clean to remove smudges, fingerprints, marks and streaks from washable surfaces light switches, doorframes, railings, walls, partitions, doors and fixtures.

Clean and sanitize telephones with germicidal detergent.

Empty, clean, and damp wipe all cigarette urns and ashtrays, if applicable. (Refill with sand as needed).

Empty and clean all wastebaskets. Replace plastic liners, as necessary. Return all baskets to proper positions. All trash shall be removed from the building and emptied into the outside dumpsters. Wastebaskets are not to be removed from any complex.

Blue recyclable wastebasket contents (white and computer paper only) shall be deposited in the outside recycle bin(s) as designated by the Site Coordinator(s). NOTE: Contents from the blue recyclable wastebaskets SHALL NOT contain shredded paper or cardboard.

Boxes, cans and papers placed near a trash receptacle marked "TRASH" shall be removed by the Contractor.

Clean, sanitize and polish all drinking fountains.

Clean and damp wipe all pencil sharpener containers.

Perform low dusting on all desks, chairs, file cabinets, and similar types of office furniture and equipment (typewriters, business machines and equipment of similar nature shall not be dusted by the Contractor)

Contractor is not to dust personal items (plants, pictures, etc. Contractor responsible for lobbies (such as in MVD offices, Directors offices). Consult with Site Coordinator(s).

Break room/Employee lounge: Contractor shall clean and disinfect all sinks, trash receptacles, clean inside and outside of microwave with an all purpose cleaner/glass cleaner to remove spills, food residue and fingerprints. All counter tops, furniture, and cabinets shall be cleaned with approved supplies.

1.4 REQUIRED WEEKLY SERVICES - OFFICES, HALLWAYS, BREAKROOMS AND IMMEDIATE EXTERIOR OF BUILDING

Sweep all sidewalks around facilities.

Spray buff all floors.

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Perform low dusting of shelves, portable fans to include blades and protective screens, picture frames, hangings, wall ornaments, ledges, window sills, venetian blinds, handrails and woodwork (such as baseboards) located at the low level of the office above 6 feet above the floor level.

Clean all interior wall glass windows, window walls and sidelights, display cases, directory boards, draft shields on windows, mirrors and adjacent trim.

Polish furniture surfaces that require polishing.

1.5 REQUIRED MONTHLY SERVICES - OFFICES, HALLWAYS, BREAKROOMS AND IMMEDIATE EXTERIOR OF BUILDING

Perform high dusting (over 6 feet) such as tops of partitions, window ledges, door frames, high cabinet tops, light fixtures, ceiling fans, air duct vents and areas around air duct vents and grills, etc. Remove cobwebs from high corners.

Thoroughly vacuum all window blinds, drapes, and upholstered and non-upholstered furniture, including all chairs, sofas, and lobby and/or lounge furniture.

1.6 REQUIRED QUARTERLY SERVICES - OFFICES, HALLWAYS, BREAKROOMS AND IMMEDIATE EXTERIOR OF BUILDING

Thoroughly clean all doors, walls, baseboards, ledges, countertops, partitions, light fixtures and heating/cooling vents.

Shampoo all carpets and mats. Extraction method shall be used for all carpets. Contractor shall use a splashguard or equal and/or make sure vinyl base is clean of splashed/spillages.

Strip and wax all floors in accordance with floor care instruction, if applicable. Remove wax build up including corners and edges. Contractor shall remove floor finish solutions from baseboards, furniture, trash receptacles and other areas and items that have been splashed with floor finish solutions. All chairs, trash receptacles, and easily movable items are to be moved so as to clean underneath them and they shall be returned to their proper position when complete. It shall be the responsibility of the Contractor to use products and methods that insure a durable and lasting application when stripping and waxing the floors. The process that the Contractor will employ is subject to the review and approval of the Department. If the methods that are utilized subsequently fail to achieve the desired quality standards, the Department may require a more frequent schedule at an additional cost that would be based on the Extra Labor Hourly Rate unit bid prices. Use non-skid wax only on all floors.

Thoroughly clean the outside of all file cabinets, desks, credenzas, bookshelves, and tables.

Clean interior and exterior windows. Remove and reattach all blinds, screens, or similar items as necessary to appropriate windows.

1.7 REQUIRED DAILY SERVICES - RESTROOMS

Refill all soap, toilet tissue, towel, seat cover, sanitary napkin/tampon dispensers, toilet bowl deodorizer, deodorant containers, spray deodorizers, urinal tablets, and waste receptacle liners, as

needed. The Contractor shall provide ALL supplies. Adequate levels of all supplies are to be maintained at all times. At least one-half roll of toilet paper shall be in evidence on each spindle at all times.

Empty and wipe out all waste paper receptacles. Disinfect as needed. Replace plastic liners as needed. Return baskets to proper positions. All trash shall be removed from the building and emptied into the dumpsters available outside.

Clean all mirrors with glass cleaner.

Clean and polish all metal surfaces, dispensers and furniture.

Clean and disinfect all countertops, washbasins, toilet bowls, toilet seats, urinals, stalls, stall doors and showers. Add chlorine tablets in all urinals, where applicable.

Disinfect underside and tops of toilet seats.

Wipe all walls and partitions clean of splashes, fingerprints, graffiti, smears, and dirt. Sweep floors and wet mop with germicidal solution. Chairs, trash receptacles and easily removable items shall be removed and swept under and returned to original position.

1.8 REQUIRED MONTHLY SERVICES - RESTROOMS

Descale all toilet bowls, urinals, and showers.

Pour bucket of water (with disinfectant solution) in floor drain, if required.

Clean underside of basins, including hardware, using stainless steel cleaner or metal polish.

Dust or vacuum all vents and areas around vents.

Buff all floors.

1.9 REQUIRED QUARTERLY SERVICES - RESTROOMS

Perform high dusting, vents, window ledges, high corners, light fixtures, etc. Remove cobwebs from high corners.

Strip and wax all floors.

1.10 ADDITIONAL SERVICES

Other cleaning and additional services shall be done as requested by the Department Site Coordinator(s). These services shall be paid for using the Extra Labor Rate unit bid prices.

1.11 EQUIPMENT AND SUPPLIES

The Contractor shall furnish <u>ALL</u> equipment, materials and cleaning supplies INCLUDING, but not limited to, toilet tissue, hand towels, toilet bowl deodorizers, spray deodorizers, hand soap, sanitary napkins/tampons, chlorine tablets, toilet seat liners, and waste receptacle liners necessary to properly perform under this contract. Adequate levels of supplies are to be maintained at all times. At least one-half roll of toilet paper should be in evidence on each spindle at all times.

NOTE: Toilet paper requested per this contract is for a double ply (Similar to Scott or Charmin). Recycled supplies shall not be used for any location.

All supplies and materials furnished by the Contractor are subject to prior approval by the Department. A list of all supplies and equipment *to* be used pursuant to this contract and the appropriate Material Safety Data Sheets (MSDS) shall be submitted to the Contract Officer. On a quarterly basis the Contractor shall provide a quantified listing of all supplies and paper products used pursuant to this contract. This report shall be forwarded *to* the Contract Officer and become part of the contract file.

Custodial supply areas will be available and shall be kept in a neat manner by the Contractor. The supply area and equipment shall be kept free of any offensive odor. All materials and supplies shall be stored in an orderly manner.

All equipment and supplies shall conform to **ALL** current Federal, State, local, EPA and OSHA rules and regulations.

The information stated in Paragraph 2, Work Locations, is provided as an estimated usage amount to assist you in your offer. It may not be an accurate account.

1.12 SUPERVISION

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The Contractor shall provide the Department with the names and telephone numbers of a Job Manager or Working Supervisor. The Supervisor shall be responsible for the competent performance of all custodial services pursuant to this contract. The Job Manager shall make sufficient routine inspections to insure that all work is performed as specified. The names of all personnel to be used on this contract are to be provided to the Contract Officer.

The Contractor shall make available to the Site Coordinators, pager/cell phone numbers of the Job Manager/Working Supervisor.

It is the responsibility of the Contractor to be assured that all employees assigned to work are instructed in the operation of the alarm system. Contractor shall be charged for false alarms caused by Contractor employees.

1.13 INSPECTION

Custodial Checklists (Exhibit 1) shall be posted per the Site Coordinator(s). The checklist shall be used by the Contractor to check off all of the required tasks and note any comments. The checklist will be signed and dated by the Contractor (or a designated employee) on the day that it is completed. The Site Coordinator(s) will sign and date the checklist acknowledging he/she has reviewed the checklists. The Contractor shall provide the Custodial Checklists and Communication logs to the Site Coordinator(s) at each location.

A minimum of every three months (or as needed) the Contractor shall be accompanied by a Site Coordinator(s) during the normal daytime work shift to complete the checklist. A copy of the checklist shall be forwarded to the Site Coordinator(s) and the Contract Officer and will become part of the contract file.

A Communication Log (Exhibit 2) shall be posted at each location in a place specified by the Site Coordinator(s). The log shall be used to write down any discrepancies noted by the Site Coordinator(s). The Contractor shall read the log at the beginning of each workday and enter the date, his/her initials, and any comments when the discrepancy is remedied. The Site Coordinator(s) will initial and date their approval of the work.

In the event service performed is unsatisfactory or is **NOT** in accordance with the specifications the Contractor shall, upon notification by the Site Coordinator(s), cause the Department facilities to be serviced immediately without additional cost to the Department.

For failure by the Contractor to provide routine custodial service as specified by the contract, the Department may deduct the prorated share of the unclean areas from any payments due, based on the

Contractor's daily rate quoted in the Bid Price Sheet. This provision is to be used ONLY after contacted by the Contract Officer and/or Site Coordinator when the Contractor does not promptly correct the work or there are continuous, documented deficiencies in the Contractor's performance.

The Contractor shall post the approved monthly and quarterly work schedules at each location. Changes shall be in writing to the Site Coordinator(s) for prior approval, then posted.

All MSDS (Material Safety Data Sheets) shall be posted by the Contractor at each location in an agreed upon location by the Site Coordinator(s).

1.14 CONTRACTOR DEFICIENCIES

Contractor is responsible for notifying the Site Coordinator when their employee(s) are a "no show". If the Contractor does not report this to the Site Coordinator, then a Vendor Performance Report (Exhibit 4) will be issued.

Contractor Deficiency is defined as:

- 1. Failure to perform weekly, monthly, quarterly or semi- annually services per written schedule.
- Failure to rectify reported problems within 24 hours (unless other arrangements have been approved by Site Coordinator)
- Failure to appear on a scheduled service day without pre-approval from the Site Coordinator.
- Failure to respond to a performance report within the time given to the Contractor by the Department.

Notifications to Contractors of Deficiencies:

One deficiency: Contractor will be notified and will have no more than 5 days (5) to respond.

Two deficiencies within a three-month period: Contractor will be notified and the Contract Officer will schedule a meeting within ten days.

Third deficiency within three-month period: May result in termination of contract and a possible debarment per Arizona Procurement Code Article (9) §41-2613.

1.15 STANDARDS OF PERFORMANCE

These standards are minimum recommendations and do not replace or supersede the latest industry standards of material and equipment manufacturer's recommendations.

<u>Dusting Standards</u>

Dusting cloths and equipment used shall be clean. Dust cloths shall be treated to avoid scattering of dust. Hard rubbing shall be avoided as oil streaks may be left. Desks, file cabinets and bookcases shall be dusted without moving any papers, books, etc. Office equipment, such as typewriters, adding machines, computers and similar instruments shall not be dusted.

Surfaces shall be free from dust after dusting is completed. Dust shall be removed and not scattered around the room. No feather dusting.

Sweeping Standards

Resilient and wood floors shall be swept with a clean broom,

Concrete floors shall be swept with a bristle floor brush, with sweeping compound where applicable or treated mops if surface has been finished.

Floors shall show no dust or dirt streaks and no dust or dirt shall be left behind and under radiators, furniture, pipes, benches, work tables, doors, corners, or any other object that is not installed or securely fastened in place.

Baseboards, furniture and equipment shall not be disfigured or smeared by tools and materials used in performances of the work.

Gum and similar substances shall be removed from floors

Sweeping-compounds shall not be used on "waxed" floors

Washing Standards

The detergent shall be a neutral detergent that will remove the dirt involved. Only small areas of floors shall be mopped, rinsed and dried at one time, and in such a manner that the least amount of water necessary to do the job is used. Water shall be left on floors just long enough to loosen the dirt. Wash and rinse water shall be changed frequently. Floors shall be clean and free from film, mop streaks and scuff marks. Hard to reach places shall be washed by hand. Gum and similar substances shall be removed by hand.

Water seepage under baseboards, bumping baseboards, corners of furniture and splashing water on walls, baseboards or furniture shall not be permitted.

Buffing Standards

All buffing shall be to hard luster finish with disk-type floor machines

Carpet Cleaning Standards

All carpet areas shall be vacuumed as specified. All light furniture shall be moved for vacuuming and replaced in its original position taking care not to disturb work or projects.

Scrubbing and Stripping Standards

Scrubbing and stripping shall be performed using a disk-type floor machine equipped with driving assembly and using the proper cleaning scrubbing pad. A minimum amount of water containing a neutral detergent for washing or a stripping solution for stripping shall be used. Hard to reach places shall be done by hand with a scrubbing brush or pad. The Contractor shall not use any solution, equipment or pads that will damage floors.

Water seepage under baseboards, bumping baseboards, corners or furniture and splashing of water on walls, baseboards or furniture shall not be permitted.

Floor shall have all finish marks and substances of any kind removed.

Finish Standards (After Stripping)

Two coats of floor finish shall be applied with a clean applicator. The first coat shall be thoroughly dry, shall be buffed in accordance with manufacturer's instructions and "buffing standards".

No heavy accumulations of finish around walls, under furniture, radiators, etc., will be permitted. If accumulated, it shall be removed and the area refinished.

Any water, wax or finish splashed on furniture, office equipment, walls or baseboards shall be removed immediately.

Only non-skid wax may be applied on floors requiring waxing.

Toilet Room Cleaning Standards

Every toilet, urinal, lavatory, sink, fixture and floor shall be properly cleaned each day.

Toilet bowl exteriors shall be washed, disinfected and wiped clean. Toilet bowl interiors and undersides of rims shall be cleaned thoroughly with an acceptable toilet bowl cleaner. Toilet brush cleaning of interiors of toilet bowls shall include working brush as far into the trap as it will reach. Toilets shall be flushed after cleaning to rinse. Toilet seats shall be cleaned with germicidal detergent. Urinal exteriors shall be washed, disinfected and wiped clean. Urinal interiors and underside of rims shall be cleaned thoroughly with a toilet brush cleanser. Urinals shall be flushed after cleaning to rinse.

Chrome-plated hardware shall be cleaned with a non-abrasive, non-acidic product manufactured for this type of work.

Toilet Room Floors - Washing

Washing shall be performed with suitable disinfectant cleanser, and ample solution shall be allowed to remain on the floor until all dirt has been loosened and where required, it shall be mopped with the heel of the mop, using enough pressure to remove stubborn dirt and scuffs. Care shall be taken to insure that all edges and corners have been cleaned. The washing solution shall be picked up or squeegeed to the drain and floor shall be thoroughly clear-water rinsed, disinfected and mopped dry.

No wax is to be applied to ceramic tile.

Toilet Room Mirrors & Shelves

Mirrors, shelves and miscellaneous fixtures shall be cleaned thoroughly, using non-abrasive cleaner.

Walls and Toilet Partitions

Walls and toilet partitions shall be spot washed with a neutral cleaner. Grout joints shall be scrubbed with a soft bristle brush. Cleaning solution shall be rinsed off and walls shall be dried to a high luster, free from streaks and soap film. No wax is to be applied to ceramic tile.

1.16 DAY PORTERS & DAY PORTER DUTIES

There shall be a Day Porter at this location. It is recommended that all Day Porters speak English so Site Coordinators and Day Porters can communicate effectively.

The Day Porter shall have a means of communication, such as a cell phone or pager number available to the Site Coordinator(s) for on-call/emergency purposes. The Day Porter shall be available to all their assigned Locations throughout the 8-hour workday, Tuesday through Saturday, between the hours of 6:30 A.M. and 3:30 P.M. or timeframes conducive to each location to equate an 8-hour workday.

Check all restrooms twice a day for toilet paper, paper towels, hand soap etc., and all other restroom requirements per paragraph 1.7. Clean all glass entry doors.

Sweep concrete walks and decks immediately in front and around buildings. Clean off all tables and benches. Empty ashtrays and refill with sand (as needed). Empty trash barrels and replace plastic liners as needed.

2.0 <u>UNIFORM TERMS AND CONDITIONS</u>

Incorporated by reference. To obtain a copy of the Uniform Terms and Conditions in full text, you can log on to http://sporas.ad.state.az.us or contact Susanna Hernandez, CPPB at (602) 712-7205.

3.0 SPECIAL TERMS AND CONDITIONS

3.1 TERM OF CONTRACT

The term of any resultant contract shall commence on the effective day of award and shall continue for a period of twelve months (12) thereafter, unless terminated, canceled or extended as otherwise provided herein.

3.2 CONTRACT EXTENSION

By mutual written contract amendment, any resultant contract may be extended for supplemental periods of up to a maximum of forty-eight (48) months or thirty five thousand dollars (\$35,000.00, whichever comes first.

The Department reserves the right to unilaterally extend the period of any resultant contract for thirty-one (31) days beyond the stated expiration date.

3.3 CHANGES

The Department reserves the right to revise the delivery and schedule and make other changes within the general Scope of Work as may be deemed necessary to best serve the interest of the Department. All changes shall be documented by formal amendments to the contract.

3.4 BID EVALUATION

In accordance with the Arizona Procurement Code §41-2535, awards shall be made to the responsible bidder submitting the quotation, which is most advantageous to the State and conforms to the requirements and criteria set forth in this Fax on Demand.

Specific factors that will be considered by the Department include, but are not limited to:

Technical capability of the contractor to accomplish the scope of work required in the Invitation for Bid. This includes performance history on past and current contracts of similar scope and size, including those contract held with the Department. References and Vendor Performance Reports will be utilized for this purpose.

Contractor's demonstrated ability to provide the necessary labor forces (both supervisory and operational personnel) and necessary equipment to accomplish the Specifications in the Invitation for Bid. References and Vendor Performance Reports will be utilized for this purpose.

3.5 **ELIGIBLE AGENCIES**

Any contract resulting from this solicitation shall be for the exclusive use of the agency designated on the cover sheet of this document.

3.6 NON-EXCLUSIVE CONTRACT

Any contract resulting from this solicitation shall be awarded with the understanding and agreement that it is for the sole convenience of the Department. The Department reserves the right to obtain like goods or services from another source when necessary. Off-Contract Directors and the contract Directors and the co

only be approved by the Chief Procurement Officer. Approval shall be at the discretion of the Chief Procurement Officer and shall be conclusive, however, approval shall be granted only after a proper review and when deemed to be appropriate. Off-contract procurement shall be consistent with the Arizona Procurement Code.

3.7 ORDERING PROCESS

Upon award of a contract the Department's Procurement Group, or any designated Agency may procure the specific material and/or service awarded by the issuance of a contract purchase order to the appropriate contractor. Each contract purchase order must cite the correct contract number. The award of a contract shall be in accordance with the Arizona Procurement Code and all transactions and procedures required by the Code for public bidding shall be complied with. A contract purchase order for the awarded material and/or service that cites the correct contract number is the only document required for the using agency to order and the contractor to deliver the material and/or service.

3.8 <u>INVOICING</u>

Upon satisfactory acceptance by the Department, an invoice shall be submitted by the Contractor to the Project Manager. All invoices shall contain the contract name (brief description of services rendered), Purchase Order number, contract number, contractor's name, address and phone number and the name of the contractor's representative to contact concerning billing questions. The contractor shall be paid monthly in arrears generally within 30 days of receipt of the invoice.

3.9 PROMPT PAYMENT DISCOUNT

Prompt payment discounts of thirty (30) days or more set forth in an Offer shall be deducted from the offer for the purposes of evaluating that price (See Attachment 1, Price Sheet).

3.10 PRICE REDUCTION

A price reduction adjustment may be offered at any time during the term of a contract and shall become effective upon notice.

3.11 PRICE ADJUSTMENT

The Department will review **fully documented** requests for price increase after any contract has been in effect for one hundred eighty (180) days. The requested price increase must be based upon a cost increase that was clearly unpredictable at the time of the offer and can be shown to directly effect the price of the item concerned. The Department will determine whether the requested price increase, or an alternative option, is in the best interest of the State. The contractor shall likewise offer any published price reduction to the Department concurrent with its announcement to other customers. Advanced 30 day written notification by the contractor is required for any price changes. All price adjustments will be effective on the first day of the month following approval or acceptance by the Procurement Officer.

3.12 SAFETY STANDARDS

All items supplied under this contract shall comply with the current applicable Occupational Safety and Health Standards of the State of Arizona Industrial Commission, the National Electric Code, and the National Fire Protection Association Standards.

3.13 <u>VENDOR REGISTRATION</u>

Prior to issuance of a Purchase Order and subsequent payment, the Contractor shall have a completed STATE OF ARIZONA SUBSTITUTE W-9 FORM, Attachment 5 on file with the Procurement Group. No payments shall be made until the form is on file

3.14 CONTRACT ADMINISTRATION

For information regarding the Uniform and Special Terms and Conditions, and Specifications referenced in this Solicitation contact:

Susanna Hernandez, CPPB Contract Officer (602) 712-7205

Following award, the contractor shall contact the Procurement Group for guidance or direction in matters of contract interpretation or problems regarding the terms, conditions or scope of the contract. Only the Contract Officer or his/her authorized designee is authorized to change or amend the specific terms, conditions or provisions of the agreement.

3.15 NOTICES

All notices, requests, demands, consents, approvals, and other communications which may or are required to be served or given hereunder (for the purposes of this provisions collectively called "Notices"), shall be in writing and shall be sent by registered or certified United States mail, return receipt requested, postage prepaid, addressed to the party or parties to receive such notice as follows:

a. If intended for the State, to:

Arizona Department of Transportation Procurement Group 1739 W. Jackson Street, Room 100P Phoenix, Arizona 85007-3276 Attention: Susanna Hernandez, CPPB

b. If intended for the contractor, to:

The contractor Name Address City, State, Zip Attention:

Or to such other address as either party may from time to time furnish in writing to the other by notice hereunder. Any notice so mailed shall be deemed to have been given as of the date such notice is received as shown on the return receipt. Furthermore, such notice may be given by delivering personally such notice, if intended for the State, to the Arizona Department of Transportation, Chief Procurement Officer and, if intended for the contractor, to the person named on the Offer & Contract Award of this contract, or to such other person as either party may from time to time furnish in writing to the other by notice hereunder. Any notice so delivered shall be deemed to have been given as of the date such notice is personally delivered to the other party.

3.16 <u>REFERENCES</u>

The bidder shall, on ATTACHMENT 4, provide references from at least three (3) organizations for which services of similar size and scope have been provided in the past thirty six (36) months.

3.17 SUBCONTRACTORS

The Contractor shall not enter into any Subcontract under this Contract for the performance of this contract without the advance written approval of the Procurement Officer. The Contractor shall clearly list any proposed subcontractors and the subcontractor's proposed responsibilities. The Subcontract

shall incorporate by reference the terms and conditions of this Contract. All proposed Subcontractors shall be licensed in accordance with the State of Arizona contractor licensing requirements and must meet the licensing requirements if any set forth in this solicitation.

3.18 CANCELLATION FOR POSSESSION OF WEAPONS ON ADOT PROPERTY

This contract may be cancelled if contractor or any subcontractors or others in the employ or under the supervision of the contractor or subcontractors is found to be in possession of weapons.

Possession of weapons (firearms, explosive device, knife or blade of more than three inches, or any other instrument designed for lethal or disabling use) is prohibited on ADOT property pursuant to ADOT Policy, PER 6.04, "Weapons in the Workplace." Such property includes ADOT owned or leased office building, yards, parking lots, construction sites or state owned vehicles.

Further, if the contractor or any subcontractors or others in the employ or under the supervision of the contractors or subcontractors are asked by an ADOT official to leave the ADOT property, they are advised that failure to comply with such a request shall result in cancellation of the contract and anyone who refuses, whether armed or not, is subject to prosecution under A.R.S. § 13-1502, "Criminal trespass in the third degree; classification."

3.19 INDEMNIFICATION CLAUSE

Contractor shall indemnify, defend, save and hold harmless the State of Arizona, its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees (hereinafter referred to as "Indemnitee") from and against any and all claims, actions, liabilities, damages, losses, or expenses (including court costs, attorneys' fees, and costs of claim processing, investigation and litigation) (hereinafter referred to as "Claims") for bodily injury or personal injury (including death), or loss or damage to tangible or intangible property caused, or alleged to be caused, in whole or in part, by the negligent or willful acts or omissions of Contractor or any of its owners, officers, directors, agents, employees or subcontractors. This indemnity includes any claim or amount arising out of or recovered under the Workers' Compensation Law or arising out of the failure of such contractor to conform to any federal, state or local law, statute, ordinance, rule, regulation or court decree. It is the specific intention of the parties that the Indemnitee shall, in all instances, except for Claims arising solely from the negligent or willful acts or omissions of the Indemnitee, be indemnified by Contractor from and against any and all claims. It is agreed that Contractor will be responsible for primary loss investigation, defense and judgment costs where this indemnification is applicable. In consideration of the award of this contract, the Contractor agrees to waive all rights of subrogation against the State of Arizona, its officers, officials, agents and employees for losses arising from the work performed by the Contractor for the State of Arizona.

This indemnity shall not apply if the contractor or sub-contractor(s) is/are an agency, board, commission or university of the State of Arizona.

3.20 <u>INSURANCE</u>

Within <u>five (5)</u> days of notification, the offeror shall submit a copy of the attached Certificate of Insurance or an ADOT approved alternate form showing insurance in the following amounts to:

Arizona Department of Transportation, Procurement Group Attention: Susanna Hernandez, CPPB 1739 W. Jackson RM 100P Phoenix, Arizona 85007

A. MINIMUM SCOPE AND LIMITS OF INSURANCE: Contractor shall provide coverage with limits of liability not less than those stated below.

1. Commercial General Liability - Occurrence Form

Policy shall include bodily injury, property damage, personal injury and broad form contractual liability coverage.

٠	General Aggregate	\$0,000,000
٠	Products - Completed Operations Aggregate	\$2,000,000 \$1,000,000
•		\$1,000,000
•	Blanket Contractual Liability - Written and Oral	\$1,000,000
•	Fire Legal Liability	\$ 50,000
•	Each Occurrence	\$1,000,000

- a. Policy shall be endorsed to include master key coverage
- b. The policy shall be endorsed to include the following additional insured language: "The State of Arizona, its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees shall be named as additional insureds with respect to liability arising out of the activities performed by or on behalf of the Contractor".
- c. Policy shall contain a waiver of subrogation against the State of Arizona, its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees for losses arising from work performed by or on behalf of the Contractor.

2. Automobile Liability

Bodily Injury and Property Damage for any/all owned, hired, and/or non-owned vehicles used in the performance of this Contract.

Combined Single Limit (CSL) \$1,000,000

a. The policy shall be endorsed to include the following additional insured language: "The State of Arizona, its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees shall be named as additional insureds with respect to liability arising out of the activities performed by or on behalf of the Contractor, involving automobiles owned, leased, hired or borrowed by the Contractor".

3. Worker's Compensation and Employers' Liability

Workers' Compensation	Statutory
Employers' Liability	Statutory
Each Accident Disease – Each Employee Disease – Policy Limit	\$500,000 \$500,000 \$1,000,000

- a. Policy shall contain a waiver of subrogation against the State of Arizona, its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees for losses arising from work performed by or on behalf of the Contractor.
- b. This requirement shall not apply to: Separately, EACH contractor or subcontractor exempt under A.R.S. 23-901, AND when such contractor or subcontractor executes the appropriate waiver (Sole Proprietor/Independent Contractor) form.

The policy shall be endorsed to include the following additional insured language: "The State of Arizona, its departments, agencies, boards, commissions, universities and its officers,

officials, agents, and employees shall be named as additional insureds with respect to liability arising out of the activities performed by or on behalf of the Contractor".

B. ADDITIONAL INSURANCE REQUIREMENTS:

The policies shall include, or be endorsed to include, the following provisions:

- The State of Arizona, its departments, agencies, boards, commissions, universities and its
 officers, officials, agents, and employees wherever additional insured status is required
 such additional insured shall be covered to the full limits of liability purchased by the
 Contractor, even if those limits of liability are in excess of those required by this Contract.
- 2. The Contractor's insurance coverage shall be primary insurance with respect to all other available sources.
- Coverage provided by the Contractor shall not be limited to the liability assumed under the indemnification provisions of this Contract.
- C. <u>NOTICE OF CANCELLATION</u>: Each insurance policy required by the insurance provisions of this Contract shall provide the required coverage and shall not be suspended, voided, canceled, or reduced in coverage or in limits except after thirty (30) days prior written notice has been given to the State of Arizona. Such notice shall be sent by certified mail, return receipt requested and shall be sent directly to:

Arizona Department of Transportation, Procurement Group Attention: Susanna Hernandez, CPPB 1739 W. Jackson RM 100P Phoenix, AZ 85007

- D. <u>ACCEPTABILITY OF INSURERS:</u> Insurance is to be placed with duly licensed or approved non-admitted insurers in the state of Arizona with an "A.M. Best" rating of not less than A- VII. The State of Arizona in no way warrants that the above-required minimum insurer rating is sufficient to protect the Contractor from potential insurer insolvency.
- E. <u>VERIFICATION OF COVERAGE</u>: Contractor shall furnish the State of Arizona with certificates of insurance (ACORD form or equivalent approved by the State of Arizona) as required by this Contract. The certificates for each insurance policy are to be signed by a person authorized by that insurer to bind coverage on its behalf

All certificates and endorsements are to be received and approved by the State of Arizona before work commences. Each insurance policy required by this Contract must be in effect at or prior to commencement of work under this Contract and remain in effect for the duration of the project. Failure to maintain the insurance policies as required by this Contract, or to provide evidence of renewal, is a material breach of contract.

All certificates required by this Contract shall be sent directly to:

Arizona Department of Transportation, Procurement Group Attention: Susanna Hernandez, CPPB 1739 W. Jackson RM 100P Phoenix, AZ 85007

The State of Arizona project/contract number and project description shall be noted on the certificate of insurance. The State of Arizona reserves the right to require complete, certified copies of all insurance policies required by this Contract at any time. DO NOT SEND CERTIFICATES OF INSURANCE TO THE STATE OF ARIZONA'S RISK MANAGEMENT SECTION.

- F. <u>SUBCONTRACTORS</u>: Contractors' certificate(s) shall include all subcontractors, as insureds under its policies or Contractor shall furnish to the State of Arizona separate certificates and endorsements for each subcontractor. All coverages for subcontractors shall be subject to the minimum requirements identified above.
- **G.** <u>APPROVAL:</u> Any modification or variation from the *insurance requirements* in this Contract shall be made by the Department of Administration, Risk Management Section, whose decision shall be final. Such action will not require a formal Contract amendment, but may be made by administrative action.
- H. <u>EXCEPTIONS</u>: In the event the Contractor or sub-contractor(s) is/are a public entity, then the Insurance Requirements shall not apply. Such public entity shall provide a Certificate of Self-Insurance. If the contractor or sub-contractor(s) is/are a State of Arizona agency, board, commission, or university, none of the above shall apply.

3.22 POST AWARD CONFERENCE

After award of this bid, the Contractor shall be required to participate in a post award conference for the purpose of ensuring a complete understanding of the requirements of the contract. The Site Coordinator(s) and Contractor shall discuss how to use the Custodial Checklists and Communication Logs and where they will be located at the work site.

The Site Coordinator(s) shall make arrangements with the out-going janitorial Contractor to facilitate the transfer of building keys to the in-coming janitorial Contractor.

The Site Coordinator(s) shall discuss security arrangements, procedures, and passwords for secured buildings, if applicable.

3.23 REQUIRED POST AWARD INFORMATION

Within five (5) days of notification by the Contract Officer, the Contractor shall provide to the Contract Officer:

- A proposed work schedule to accomplish the services pursuant to this contract. This schedule shall be set on an annual calendar identifying the task. This schedule shall be subject to the Department approval. Thereafter, significant changes in the Contractor's schedule must be submitted in writing to the Site Coordinator(s) for approval prior to implementation.
- Names of all personnel performing services at each location.
- A list of supplies and equipment to be used pursuant to this contract.
- The appropriate Material Safety Data Sheets (MSDS).

3.24 EMPLOYEES OF THE CONTRACTOR

No one except authorized employees of the Contractor are allowed on the premises of the Department buildings. Contractor employees are NOT to be accompanied in their work area by acquaintances, family members, assistants, or any person unless said person is an authorized employee of the Contractor. Under no circumstances are minor children to be allowed on State property in the course of the Contractor's work schedule.

All Contractor employees shall wear identification badges or uniforms at ALL times.

3.25 REMOVAL OF CONTRACTOR'S EMPLOYEES

The Contractor agrees to utilize only experienced, responsible and capable people in the performance of the work. The Department may require that the Contractor remove from the job covered by this contract, employees who endanger persons or property or whose continued employment under this contract is inconsistent with the Department.

3.26 KEY PERSONNEL

4

It is essential that the Contractor provide an adequate staff of experienced personnel, capable of and devoted to the successful accomplishment of work to be performed under this contract. The Contractor must agree to assign specific individuals to the key positions.

The Contractor agrees that, once assigned to work under this contract, key personnel shall not be removed or replaced without the written concurrence of the Procurement Officer.

If one of the key personnel is unavailable for work under this contract for a continuous period exceeding 30 calendar days, or is expected to devote substantially less effort to the work than initially anticipated, the Contractor shall immediately notify the Procurement Officer, and shall, subject to the concurrence of the Procurement Office, replace such personnel with personnel of substantially equal ability and qualification.

3.27 RESTRICTIONS

Minimum age of janitorial workers shall be sixteen (16) years. Any workers under eighteen (18) years of age shall observe evening hour limitation designated by law.

Contractor employees with felony convictions are precluded from performing under this agreement.

3.28 COMPLIANCE WITH THE IMMIGRATION REFORM AND CONTROL ACT OF 1986 (IRCA) REQUIRED

The Contractor understands and acknowledges the applicability of the IRCA to him/her. The Contractor agrees to comply with the IRCA in performing under any resultant agreement and to permit State inspection of their personnel records to verify such compliance.

3.29 CONTRACTOR'S RESPONSIBILITIES

The Contractor shall furnish all necessary labor, tools, equipment and supplies to perform the required services at the designated locations.

The Site Coordinator or their authorized representative shall decide all questions that may arise as to the quality and acceptability of any work performed under the contract.

In the event that work performance is unsatisfactory, the Contractor will be notified by the Department and given a stated amount of time to correct the work.

The Department reserves the right to complete the work to its satisfaction and deduct the cost from any monies due to the Contractor if the work is NOT corrected within the allotted time frame.

The Contractor shall perform the work so as to minimize disruption to the normal operation of any household or business at and around the project location. Upon completion of work the Contractor shall be responsible for cleaning and removing from the job site all debris, materials and equipment associated with the work performed.

The Contractor's job supervisor and additional personnel as deemed necessary by the Site Coordinator or his designated representative, shall be literate and fluent in the English language. This is not meant to require that all Contractor personnel speak, read and write English. Most tasks may require only the

job supervisor, crew leader or crewmember to speak, read and write English. This requirement is necessary due to the following reasons that include, but are not limited to:

Warnings of emergencies and hazards.

Preparation of reports.

Communication with ADOT personnel and tenants.

Due to the significance of the above listed reasons, the English requirement is being made with the intent that communications between the Contractor representatives and ADOT personnel, and between the Contractor representatives and the public will be understood.

The Contractor shall carry on the operation in such a manner that the Contractor does not damage existing grounds, buildings, landscaping, utilities, highway markers, or other structures. In the event damage occurs to Department property or any adjacent property by reason of any operations performed under this contract, the Contractor shall replace or repair the same at no cost to the State and as directed by the Department. If damage caused by the Contractor has to be repaired or replaced by the Department, the cost of such work shall be deducted from the monies due the Contractor.

4.0 <u>UNIFORM INSTRUCTIONS TO OFFERORS</u>

Incorporated by reference. To obtain a copy of the Uniform Instructions to Offerors in full text, you can log on to http://sporas.ad.state.az.us or contact Susanna Hernandez, CPPB at (602) 712-7205.

5.0 SPECIAL OFFER SUBMITTAL INSTRUCTIONS

Complete and return all required information to the location indicated on the Fax on Demand, page one (1) by the time indicated. Responses may be faxed to: (602) 712-8647, Attention: Susanna Hernandez, CPPB. Responses must be in writing and signed.

- Complete and return the following:
- PRICE SHEET
- OFFER & CONTRACT AWARD SHEET
- BIDDER'S ORGANIZATION AND QUALIFICATIONS SUBSTITUTE W-9
- _ ALL AMENDMENTS, IF APPLICABLE
- SUBMIT INFORMATION PACKAGE IN ACCORDANCE WITH THE SPECIFICATION

5.1 PRICE SHEET (ATTACHMENT 2) RATE INFORMATION

Fixed Monthly Rate

The Fixed Monthly Rate for each Location shall include all necessary labor, equipment, and supplies to perform the services as stated within this IFB. The rate for service for one (1) month shall be entered in the Unit Price Column. This amount shall be multiplied by the quantity twelve (12) shown on the Price Sheet to arrive at the price for this service that shall be entered in the Extended Price Column.

Fixed Quarterly Rate for Carpet Shampooing - Extraction

The Fixed Quarterly Rate shall be submitted as price per quarter. The rate for one (1) quarter shall be entered in the Unit Price Column and multiplied by the quantity four (4) on the Price Sheet to arrive at the Extended Price.

Daily Rate

This rate shall be submitted for each location(s) bid. It will be used to deduct a prorated cost for failure to perform routine custodial service.

Rate for Extra Carpet Shampooing

This rate shall be submitted as price per square foot.

Rate for Additions and/or Deletions

This rate shall be submitted as price per square foot for the services specified. It will be used to compute the *new monthly rate* if the building is renovated and has more or less square footage than previously. It may also be used to add any additional Locations within the same geographical area and providing the same services, labor, equipment and supplies. Therefore, the bid price per square foot should take into consideration <u>ALL</u> necessary labor, equipment, and supplies to perform the services/supplies to an additional location.

Rate for Extra Labor Hourly Rate

This rate shall be submitted as price per hour and shall be used for additional work outside of the scope of the contract such as a special cleaning for a Grand Opening or additional cleaning due to adverse weather. The Contractor shall give the Site Coordinator(s) the number of hours to complete the requested work and use the Extra Labor Hourly Rate to compute the amount for billing purposes.

The Total Gross Bid

This total shall consist of the Extended Prices for the Fixed Monthly Rates and Fixed Quarterly Rates for Carpet Shampooing only.

EXHIBIT 1 CUSTODIAL CHECK LIST

ARIZONA DEPARTMENT OF TRANSPORTATION

Procurement
1801 West Jefferson Street, B-37 MD 100P
Phoenix, Arizona 85007-3276
Phone: (602) 712-7211

Put "X" when completed	DESCRIPTION	
REQUIRED DAILY SERVICES		
O	FICES, HALLWAYS, BREAKROOMS AND IMMEDIATE EXTERIOR OF BUILDING	
	Sweep all floors, to include under desks, tables, entrances, stairwells, stairways, outside	
	stairways, steps and porches. Shake out or vacuum all mats.	
	Damp mop floors and use disinfectant/germicidal solution on all accessible areas, including	
	underneath desks, tables, stairwells, stairways, along all baseboards, corners and abutments.	
	Vacuum all carpeted areas to include along baseboards, corners and under desks. Clean all removable spots using dry foam on any soiled areas due to spillage or normal traffic.	
	Machine buff high traffic areas.	
	Thereughly clean all glass partitions, hide entry/suit does all the feet	
	Thoroughly clean all glass partitions, bldg entry/exit doors, all glass/plexiglass furniture surfaces, interior/exterior glass doors.	
	Spot clean to remove smudges, fingerprints, marks and streaks from washable surfaces.	
	Empty, clean and damp wipe all cigarette urns and ashtrays if applicable. (refill with sand as needed)	
	Clean & sanitize phones.	
	Clean all spillage spots from resilient floors. Damp mop and use germicide/disinfectant	
	Empty and clean all wastebaskets. Replace plastic liners as necessary.	
	Remove all boxes, cans and papers placed near trash receptacles.	
F	mpty, clean, damp wipe pencil sharpeners	
	Clean, sanitize and polish all drinking fountains.	
C	Dust all furniture, artificial plants, equipment, walls (wipe off as necessary), door frames, abinets, files, light fixtures, fans, air duct vents, and all cob webs.	
	Clean Break room and/or Lounges: Clean & disinfect sinks, trash receptacle. Clean inside & butside of microwaves. Clean countertops, furniture and cabinets with approved supplies.	
CONTRACTOR	EMPLOYEE SIGNATURE DATE COMPLETED	
SITE COORDIN	IATOR SIGNATURE DATE COMPLETED DATE	

EXHIBIT 1 CUSTODIAL CHECK LIST

ARIZONA DEPARTMENT OF TRANSPORTATION

Procurement
1801 West Jefferson Street, B-37 MD 100P
Phoenix, Arizona 85007-3276
Phone: (602) 712-7211

Put "X" when completed	DESCRIPTION
0	REQUIRED WEEKLY SERVICES FFICES, HALLWAYS, BREAKROOMS AND IMMEDIATE EXTERIOR OF BUILDING
	Sweep all sidewalks around facilities
	Spray buff all floors
	Perform low dusting of windows, sills, baseboards, ledges, shelves, rungs, picture frames, hangings, wall ornaments, blinds, artificial plants/flowers, etc.
	Clean all interior wall glass windows, window walls and sidelights, display cases, directory boards, draft shields on windows, mirrors and adjacent trim
	Polish furniture surfaces that require polishing
	CONTRACTOR EMPLOYEE SIGNATURE DATE COMPLETED
	SITE COORDINATOR SIGNATURE DATE

EXHIBIT 1

CUSTODIAL CHECK LIST

ARIZONA DEPARTMENT OF TRANSPORTATION
Procurement

1801 West Jefferson Street, B-37 MD 100P
Phoenix, Arizona 65007-3276
Phone: (802) 712-7211

Put "X" when completed	DESCRIPTION		
	REQUIRED MONTHLY SERVICES OFFICES, HALLWAYS, BREAKROOMS AND IMMEDIATE EXTERIOR OF BUILDING		
	Perform high dusting (over 6 feet) such as tops of partitions, window ledges, door frames, high cabinet tops, remove cobwebs from high corners, vents, light fixtures etc.		
	Clean all window blinds, drapes, and upholstered furniture, include all chairs, sofas, and lobby and/or lounge furniture.		
	CONTRACTOR EMPLOYEE SIGNATURE DATE COMPLETED		
	SITE COORDINATOR SIGNATURE DATE		

EXHIBIT 1 CUSTODIAL CHECK LIST ARIZONA DEPARTMENT OF TRANSPORTATION

ONA DEPARTMENT OF TRANSPORTA Procurement 1801 West Jefferson Street, B-37 MD 100P Phoenix, Arizona 85007-3276 Phone: (602) 712-7211

Put "X" when completed	DESCRIPTION		
0	REQUIRED QUARTERLY S FFICES, HALLWAYS, BREAKROOMS AND IMM		
	Thoroughly clean all doors, walls, baseboards, le heating/cooling vents.	dges, counter tops, partitions, light fixtures and	
	Shampoo all carpets and mats.		
	Strip and wax all floors. Use non-skid wax only, a	nd buff	
	Thoroughly clean the outside of all file cabinets, o	esks, credenzas, bookshelves, and tables	
	Clean interior and exterior windows – remove and necessary to appropriate windows	l reattach all blinds, screens or similar items as	
	CONTRACTOR EMPLOYEE SIGNATURE	DATE COMPLETED	
	SITE COORDINATOR SIGNATURE	DATE	

EXHIBIT 1 CUSTODIAL CHECK LIST

ARIZONA DEPARTMENT OF TRANSPORTATION

Procurement
1801 West Jefferson Street, B-37 MD 100P
Phoenix, Arizona 85007-3276
Phone: (602) 712-7211

Put "X" when completed	DESCRIPTION	
REQUIRED DAILY SERVICES RESTROOMS		
	Re-fill all soap, toilet tissue, seat covers, sanitary napkin/tampon dispensers, toilet bowl deodorizer, deodorant containers, spray deodorizers, urinal tablets, and waste receptacle liners.	
	Empty and wipe out waste paper receptacles, and disinfect.	
	Clean all mirrors with glass cleaner.	
	Clean and polish all metal surfaces, dispensers and furniture.	
	Clean and disinfect all countertops, washbasins, toilet bowls, toilet seats, urinals, stalls, add chlorine tablets in all urinals.	
	Disinfect underside and tops of toilet seats.	
	Wipe all walls and partitions clean of splashes, fingerprints, graffiti, smears, & dirt.	
	Sweep floors and wet mop with germicidal solution.	
	CONTRACTOR EMPLOYEE SIGNATURE DATE COMPLETED	
	SITE COORDINATOR SIGNATURE DATE	

EXHIBIT 1 CUSTODIAL CHECK LIST

ARIZONA DEPARTMENT OF TRANSPORTATION

Procurement 1801 West Jefferson Street, B-37 MD 100P Phoenix, Arizona 85007-3276 Phone: (802) 712-7211

Put "X" when completed	DESCRIPTION
	REQUIRED MONTHLY SERVICES RESTROOMS
	Pour bucket of water with disinfectant solution in floor drain.
	Clean undersides of basins, including hardware, using stainless steel cleaner or metal polish.
	Thoroughly clean all walls and toilet partitions with high-strength detergent.
	Dust or vacuum all vents and areas around vents.
	Buff all floors.
	Descale all toilet bowls, urinals, and showers.
	CONTRACTOR EMPLOYEE SIGNATURE DATE COMPLETED
	SITE COORDINATOR SIGNATURE DATE

EXHIBIT 1

CUSTODIAL CHECK LIST

ARIZONA DEPARTMENT OF TRANSPORTATION
Procurement
1801 West Jefferson Street, B-37 MD 100P
Phoenix, Arizona 85007-3276
Phone: (602) 712-7211

Put "X" when completed	DESCRIPTION
	REQUIRED QUARTERLY SERVICES RESTROOMS
	Perform high dusting, vents, window ledges, corners, light fixtures, etc.
	Strip and wax floors.
	CONTRACTOR EMPLOYEE SIGNATURE DATE COMPLETED
	SITE COORDINATOR SIGNATURE DATE

EXHIBIT 2 COMMUNICATION LOG

ARIZONA DEPARTMENT OF THANSPORTATION

Procurement 1801 West Jefferson Street, B-37 MD 100P Phoenix, Arizona 85007-3276 Phone: (602) 712-7211

DATE	PROBLEM	DATE CORRECTED	VENDOR INITIALS	S.C. INITIALS/ APPROVAL DATE

	·			
	-			
.				

LOCATION:	
ADOT COORDINATOR:	DATE:

602-712-8647

EXHIBIT 3



STATE OF ARIZONA CERTIFICATE OF INSURANCE

STATE AGENCY/DEPT.: ARIZONA DEPARTMENT OF TRANSPORTATION Janitorial Services for Tucson MVD Regional Service_Center PROJECT TITLE:

CONTRACT NUMBER: T04-12-00057 CURRENT A.M. BEST RATING COMPANIES AFFORDING COVERAGE PRODUCER INSURED П C Ð THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. POLICY EFFECTIVE DATE (MM/DD/YY) POLICY EXPIRATION DATE (MM/DD/YY) TYPE OF INSURANCE POLICY NUMBER LIMITS (,000) LTR GENERAL LIABILITY

☐ COMMERCIAL GENERAL LIABILITY GENERAL AGGREGATE PRODUCTS-COMP/OP AGG. ☐ OCCURRENCE ☐ CLAIMS MACE ☐ OWNER'S & CONTRACTOR'S PROT. PERSONAL & ADV. INJURY EACH OCCURRENCE FIRE DAMAGE(ANY ONE FIRE)
MED.EXPENSE(ANY ONE PERSON) PER PROJECT PRODUCT/COMPLETED **OPERATIONS** COMBINED SINGLE LIMIT AUTOMÓÐILE LIABILITY ANY AUTO BOOILY INJURY SCHEDULED AUTOS (PER PERSON) ☐ HIRED AUTOS BODILY INJURY ☐ NON-OWNED AUTOS
☐ GARAGE LIABILITY (PER ACCIDENT) PROPERTY DAMAGE PROFESSIONAL LIABILITY EACH OCCURRENCE ☐ TYPE ______ OCCURRENCE AGGREGATE EXCESS LIABILITY EACH OCCURRENCE ☐ UMBRELLA FORM ☐ OTHER THAN UMBRELLA FORM AGGREGATE WORKERS' COMPENSATION STATUTORY LIMITS EACH ACCIDENT
DISEASE-POLICY LIMIT
DISEASE-EACH EMPLOYEE AND EMPLOYER'S LIABILITY BUILDERS RISK OTHER: DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES / SPECIAL ITEMS; STATE OF ARIZONA AND THE STATE AGENCY NAMED BELOW ARE ADDED AS ADDITIONAL INSUREDS. IT IS AGREED THAT COVERAGES AFFORDED UNDER THE POLICIES CERTIFIED IN THIS CERTIFICATE SHALL BE PRIMARY AND ANY INSURANCE OR SELF-INSURANCE PROGRAM CARRIED BY THE STATE OR ANY OF ITS AGENCIES, BOARDS, DEPARTMENTS OR COMMISSIONS SHALL BE EXCESS AND NOT CONTRIBUTORY INSURANCE TO THAT PROVIDED BY THE NAMED INSURED. . IT IS FURTHER AGREED THAT NO POLICY SHALL EXPIRE, BE CANCELED OR MATERIALLY CHANGED TO AFFECT THE COVERAGE AVAILABLE TO THE STATE WITHOUT THIRTY (30) DAYS WRITTEN NOTICE TO THE STATE. THIS CERTIFICATE IS NOT VALID UNLESS COUNTERSIGNED BY AN AUTHORIZED REPRESENTATIVE OF THE INSURANCE COMPANY. CERTIFICATE HOLDER / ADDITIONAL INSURED AUTHORIZED REPRESENTATIVE OF THE INSURANCE COMPANY State of Arizona Arizona Department of Transportation 1801 W. Jefferson Street, B-37 MD 100P Phoenix, AZ 85007-3276 SIGNATURE

DATE:

EXHIBIT 4



Vendor Performance Report

This document should be used to document positive or negative performance by a contractor and to state whether corrective action is required. Please complete & return to ADOT Procurement

Arizona Department of Transportation
Procurement Group
1801 W. Jefferson Street, B-37 MD 100P
Phoenix, AZ 85007

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Agency/ORG		Agency ORG Ado	iress	
Contact	Telephone	Contact Address		
Vendor	-	Vendor Contact	<u>.</u>	
	PO Number (attach copy)	Date	Invoice	Date
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Signature of Agency	Representative		Date	
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Date of Action	Action Taken:			
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Contract O	Officer		Date	

ATTACHMENT 1 PRICE SHEET REQUEST FOR WRITTEN QUOTE T04-12-00057



ARIZONA DEPARTMENT OF TRANSPORTATION Procurement 1801 West Jefferson, B-37 MD 100P

1801 West Jefferson, B-37 MD 100P Phoenix, Arizona 85007-3276 Phone: (602) 712-7211



	LOCATION	QTY	UNIT	UNIT PRICE	EXTENDED PRIC
1.	Tucson MVD Regional Service Center				
	Fixed Monthly Rate	12	МО	\$	\$
	Fixed Qtrly Rate for Carpet	4	QTR	\$	\$
	Shampooing Daily Rate	1	DY	\$	\$
		TOTA	L GROSS	BID \$	
		Do No	t Include I	Daily Rate In Total	Gross Bid
					<u> </u>
Ade	ditional Charges for any and/or all location	ons:			<u> </u>
	ditional Charges for any and/or all location e for Extra Carpet Shampooing-Extraction	ons:		\$	/Square Foot
Rat		ons:		\$ \$	
Rat Rat	e for Extra Carpet Shampooing-Extraction	ons:		\$ \$ \$	_/Square Foot

ATTACHMENT 2 - OFFER AND CONTRACT AWARD



ARIZONA DEPARTMENT OF TRANSPORTATION Procurement Group 1739 West Jackson, Room 100P

Phoenix, Arizone 85007-3276 Phone: (602) 712-7211

The state of the s

	Submit this	form w	ith an original signa	ture to the State.	
			OFFER		
	nd agrees to perfor			conditions, specifications and ame les recelpt of all pages indicated i	
Federal Employer Identifica	ation		For cla	arification of this offer, contact:	
[NO ₊ ;				Printed Name	
Offeror's (Com	pany) Name			Email Address	
Addres	ss .			Company Email Address	
City	State	Zip	Sie	gnature of Person Authorized to	Sign Offer
Phon	Φ			Printed Name	Date
Facsin		MALL F	 BUSINESS CERTIFIC	⊤itle CATION	
small business. A small which is not dominant in annual receipts of less the	business means : n its field, and wh han four million d	a concer iich emp Iollars in	π, including its affiliat loys fewer than one h its last fiscal year (A.	tify that the bidding organization tes, which is independently ow nundred full-time employees on R.S. §41-1001). Procurements a small businesses in accordance.	ned and operated, which had gross estimated to cost
			Signature of Person	Authorized to Certify Status as	Small Business
ACCEPTA Your bid is hereby accepted	ANCE OF OFFER	AND CO	TRACT AWARD (FOR	STATE OF ARIZONA USE ONL	.Y)
	d to perform based	l upon the the state	a solicitation, including a	all terms, conditions, specification	ns, amendments,
This contract shall hencefor	rth be referred to as	a Contrac	t No.		
The contractor is hereby ca contract until contractor rec	utioned not to com eives a purchase o	mence a rder.	ny biliable work or provi	de any material, service or consti	ruction under this
			State of Arizona	a	
			Awarded this _	day of	2004
			Susanna Herna	andez, CPPB	····

ODO ANIDATIONI.

ATTACHMENT 3 REFERENCES

ARIZONA DEPARTMENT OF TRANSPORTATION

Procurement Group 1801 W. Jafferson Street, B37 MD 100P Phoenix, Arizona 85007-3276 Phone: (802) 712-7211

SOLICITATION NO. T04-12-00057

PLEASE LIST THE NAME, ADDRESS, CONTACT NAME, AND TELEPHONE NUMBER FOR THREE (3) ORGANIZATIONS FOR WHOM YOUR COMPANY HAS PROVIDED SERVICES OF A SIMILAR SIZE AND SCOPE WITHIN THE PAST 36 MONTHS. These references will be checked, so please make sure all information is accurate and current.

Α.	ORGANIZATION.				
	ADDRESS:				
	CITY/STATE/ZIP CODE:				
	CONTACT:				
	TELEPHONE NUMBER:				
	DATE OF CONTRACT INITIATION:				
	TYPE OF SERVICES PROVIDED:				
•					
₿.	ORGANIZATION:				
	ADDRESS:				
	CITY/STATE/ZIP CODE:				
	CONTACT:				
	TELEPHONE NUMBER:				
	DATE OF CONTRACT INITIATION:				
	TYPE OF SERVICES PROVIDED:				
C.	ORGANIZATION:				
.					
	ADDRESS:				
	CITY/STATE/ZIP CODE:				
	CONTACT:				
	TELEPHONE NUMBER:				
	DATE OF CONTRACT INITIATION:				

ATTACHMENT 4 BIDDER'S ORGINAZATION

ARIZONA DEPARTMENT OF TRANSPORTATION
Procurement Group
1801 W. Jefferson Street, B37 MD 100P
Phoenix, Arizona 85007-3276
Phone: (602) 712-7211

SOLICITATION NO. T04-12-00057

INSTRUCTIONS:

Bidders shall complete each item, using attachments where necessary. Attachments shall indicate the item number and heading being referenced as it appears below. Failure to make full and complete disclosure may result in the rejection of bidders as unresponsive.

1.	If oth	other than a government agency							
	A.	When was the bidder's firm formed?							
	В.	If the bidder's firm is incorporated, provide a list of the names and addresses	of the Boar	d of Direc	tors.				
	C.	Provide a current organizational chart, setting forth lines of authority, response accordance with the policies of the governing body.	sibility, and o	ommunic	ations in				
2.	<u>Adm</u>	inistrative Agent	<u>YES</u>	<u>NO</u>					
	firm,	e bidder acting as an administrative agent for any other agency, or governmental agency? (If YES, provide a description of the tionship in both, legal and functional aspects.)	1	0					
3.	Civil	Rights Compliance Data							
	plian	any Federal or State agency ever made a finding of noncom- ce with any relevant civil rights requirements with respect to hidder's business activities? (If YES, provide an explanation.)	ם	Ü					
4.	Prior	Felony Conviction(s)							
	its of	the bidder, its major stockholders with a controlling interest, employee's or ficers been the subject of criminal investigations or prosecutions on violet of a felony? (If YES, provide an explanation.)	n	0					
5.	Susp	ension or Exclusion From Federal or State Program(s)							
	or St	the bidder ever been suspended or excluded from any Federal ate Government program for any reason? (If YES, provide an anation.)	. 0	0					
6.	unde	s the bidder have sufficient funds to meet obligations on time or the contract while awaiting payment from ADOT? (If NO, provide explanation.)	П	0					
7		e any licenses ever been denied, revoked or suspended or provision- ssued within the past five (5) years? (If YES, provide an explanation.)	0						

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ATTACHMENT 4 BIDDER'S ORGINAZATION

AHIZONA DEPARTMENT OF TRANSPORTATION 1801 W. Jefferson Street, B37 MD 100P Phoenix, Arizona 85007-3276 Phone: (602) 712-7211

		<u>YES</u>	<u>NO</u>
8.	Has the bidder or the bidder's firm terminated any contracts, had any contracts terminated, or been involved in contract lawsuits? (If YES, provide an explanation.)	Ö	[]
9.	Does the bidder, its staff, relatives, or voting members of the Board of Directors maintain any ownerships, employments, public and private affiliations or relationships which may have substantial interest (as defined in A.R.S. 38-502, Conflict of Interest) in any contract, sale, Purchase or service involving ADOT? (If YES, provide a full explanation of the situation.)		0

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ATTACHMENT 5 BIDDER'S OUALIFICATIONS

ARIZONA DEPARTMENT OF TRANSPORTATION
Procurement Group
1801 W. Jefferson Street, B37 MD 100P
Phoenix, Arizona 85007-3276
Phone: (602) 712-7211

SOLICITATION NO. T04-12-00057

INSTRUCTIONS

The bidder's experience in performing work similar to those stated in this solicitation is important. The bidder shall provide sufficient information to demonstrate its experience.

1.	Name of firm/individual and	type of business:	
2.	Address and telephone nur	mber:	
	(Street Number)		
	(City and State)	(Zip Code)	•
	(Telephone Number)	(Fax Number)	
3.	of employees at each off	ice location. Also in	ganizational structure, number and location of offices, the number dicate the extent and type of involvement of each office listed. of the key personnel will be assigned to any resultant contract.
4.	Briefly describe your firm's Scope of Work.	experience, expertis	e, and reliability in providing services called for in the solicitation's
5.	Designate an individual wit	hin your firm to function	n as a lialson between your firm and ADOT.
6.	firm. Also include a descri	iption of the working r lationship would have	another firm, indicate below, the name and address of the parent elationship between the bidder's firm and the parent firm. Specify on the bidder's firm's ability to meet the requirements for services
	(Firm's Name)		· •
	(Street Number)		.
	(City and State)	(Zip Code	,

ATTACHMENT 6

DO NOT	OT STATE OF ARIZONA SUBSTITUTE W-9 FORM DO NOT					
SEND TO IRS	REQUEST FOR TAXPAYER IDENTIFICATION AND CERTIFICATION SEND TO IRS					
SEND TOTAS	******LEGIBLY PRINT OR TYPE REQUIRED INFORMATION******					
MATERIAL -	yer Identification Number (TIN					
Esternous TIN In th	ne appropriate box. For individuals, thi	s is your social security n	ımber (SSN), For other er	ntities, it is your employer Identific	ation number (EIN).	
If you are a reside	ent alien OR a sole proprietor OR do	not have a number, see	the instructions on page	· 2.		
· 	Social Security Number (SSN)	<u></u>	OD	nployer Identification Number (Eli		
2			OR 1		□ [
Name (if using SS	SN) or Business Name (if using EIN	l) - as reported with Socia	il Security Administration	n or IRS		
			Remittance Addr	ess (if different from main	address)	
DBA, Business, S	Subsidiary, Trade name, Other	(circle one)	Name			
			Address		***	
Main Address (w	here tax information and general correspond	ence is to be mailed)				
			City, State, and ZIP Co	ode	,	
City, State, and 2	IP code				<u> </u>	
			162-05-164-200-25-165			
O				ayees Exempt From Backup rolding (See instructions on pa	ine 2)	
Contact Name Telephone numb	per Fax numbe	<u>)r</u>	Sta Vestication design	tolding (See Mattacharia off pe		
()						
Check the ap	propriate box:	(5) Business (check one	of the following)	(6) Individual (check one	of the following)	
	EF	(A) Arizona Corpinch	iding Non-Profit	(1) U.S. Citizen/Perman		
(1)(E) State	Employee	(C) PC, PLLC, or LLC		(S) Sole Owner of a Bu		
		(F) Financial Institution	l	(a) 04 05		
☐(2)(G) Fede:	ral Agency	(H) Benefits Provider (M) Medical Corp.		(7) Other (Non-corporate in limited to conferences		
	7	(O) Out of State Corp		receiverships)	, 11000 101.1201	
☐(3)(G) Arize	ona State Agency	(P) Professional Assoc		PLEASE BRIEFLY	DESCRIBE	
E (A)(C) Other	- Courses A conou	(S) Sole Owner (using) (T) Partnership, LLP, o				
	r Government Agency	(U) Public Utility Co.		(8)(B) Board Member		
Minority Busi	iness Indicator: (check one					
		06 - Small Busines		11- Small Business/N		
01 - Small B		07 - Small Busines	sz Disapien Owner nan Owner Business	12 – Small Business/D 13 – Small Business/		
	y Owner Business		ority Owner Business	Woman Owner	Distored Paracity	
	Owner Business		nan Owner Business	00 - None of these a		
	usiness/Minority Owner	IO - Disabled wor	nati Owlier Busiliess	00 = 140116 01 01686 4	phia	
Verti						
	ber shown on this form is my correct texpayer	identification number (or I am wa	tino for a number to be issued t	to me) AND		
	subject to backup withholding because: (a) I a	-	-	,	nel	
	ack up withholding as a result of a failure to rep					
	S. person (including a U.S. resident allen).					
	lona. You must cross out item 2 above if you					
and dividends on your	r tax return. For real estate transactions, item	2 does not apply. For mortgage	nterest paid, acquisition or abar	indonment of secured property, cancellation	n of debt, contributions to an	
page2).	ccount (IRA), and generally, payments other the	ian merest and dividends, you al	a not rednited to sign the Cetti.	ncation, but you must provide your correct	IN. (See instructions on	
The internal Revenu	ue Service does not require your consen	t to any provision of this doc	ument other than the certifi	ications required to avoid backup wit	hholding.	
Sign Here				Date		
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AGY	AGENCY CONTACT		AGENCY CONTACT		EXT.	
APPROVED BY	(PRINT)		(SIGNATURE)	Date		